



## **Endurance Wind Power Ltd. 5 Year Limited Warranty**

Endurance Wind Power Inc (EWP) warrants to the end-purchaser from the time of product installation for a period of (5) years following the date of product installation of an Endurance S-250, S-343, E-3120 or G-3120 Wind Turbine, that this product shall be free from defects in workmanship and materials under normal use and this product shall perform substantially as set forth in the Product Specifications in the then current documentation.

The foregoing product warranty is in lieu of all other warranties, expressed or implied, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose, whether imposed by contract, statute, course of dealing, custom or usage of otherwise.

**Manufacturer Defect:** An EWP supplied part which has failed and requires replacement.

Approval for Manufacturer Defect work is required by EWP prior to any work completed. Warranty reimbursement for a Manufacturer Defect will occur once the defective parts and a Warranty Claim Form are received by EWP. Upon receipt of defective parts returned to EWP and proven to be defective upon inspection, such parts will be exchanged for new parts or comparable rebuilt parts. EWP also reserves the right to replace any defective parts with equivalent or superior parts.

**Warranty Defect:** Service required on parts that are not deemed a Manufacturer Defect but require servicing to ensure a properly functioning turbine.

Approval for Warranty Defect work is required by EWP prior to any work completed. Once the warranty work is approved by EWP and a Warranty Claim Form is received reimbursement will be provided.

### **Labor Reimbursement**

- Unless otherwise stated in local statutes, labor reimbursement will be paid according to the going retail rate. In coordination with this, the EWP's recommended hours to diagnose the problem and complete the specified service will govern the reimbursable amount unless otherwise approved in advance by EWP. (Table 1 shows recommended Labor hours for the S-Series)
- Labor and costs associated with turbine lowering and raising are not covered if service provided by a third party.
- Labor and mileage costs associated with travel to or from the turbine site will not be reimbursed.

### **Shipping**

- Endurance will pay for one-way regular ground shipping charges. If express delivery is requested, the customer will be responsible to pay for the difference.

**Limitations on Warranty**

- Warranty coverage is extended only to those customers who have submitted a completed Warranty Registration Form.
- Warranty only for the first purchaser – not transferrable without written consent (this would cover re-installation).
- In no event will EWP be liable for any breach of warranty or any claim, loss or damage arising from or relating to the installation of the turbine. In no case will EWP be liable for any amount in excess of the price paid by the Customer to EWP.
- Permanent damage or loss of function resulting from wind speeds exceeding specified limits, lightening, hail, tornadoes and hurricanes and from voltage irregularities that entered into the turbine electrical system from the utility (grid) connections.
- Warranty coverage is extended only to those customers who have had regular annual maintenance completed by a qualified service technician (see Endurance’s Annual Maintenance Checklist). Proof of annual maintenance service will be required.

Warranty coverage may be void under any of the following circumstances:

- Serial number altered or damaged.
- Turbine installed with towers, equipment, materials, or supplies not manufactured or supplied by EWP
- Any part has been altered or replaced without EWP permission.
- Reason for part failure due to an improper installation of turbine (not per EWP Installation Manuals).
- Warranty may be voided if not registered with EWP within 90 days of installation

**Dealer Requirements**

- Installers are required to carry liability insurance

**TABLE 1: S-Series - Endurance's Recommended Hours for Repair on Qualified Warranty Items**

		Service Type	Recommended Labour (Hours)	Comments
<b>Services Covered Under Warranty</b>	<b>Manufacturer Defect</b>	Replace Resistor	0.5	
		Replace Control Panel	2.0	Complete Panel with new enclosure
		Replace Control Panel	0.75	Just panel board
		Replace Solid State Relay (SSR)	0.5	
		Replace start or run Capacitor	0.5	
		Replace LSS Encoder	0.75	includes removing the tail and nacelle
		Replace High Speed Sensor	1.25	includes removing the tail and nacelle
		Replace Compressor	1.00	includes removing the tail and nacelle
		Replace PLC	0.3	
	Replace SEL	1.0		
<b>Warranty Defect</b>		Reprogram PLC	0.5	

		Service Type	Comments
<b>Services Not Covered Under Warranty</b>		ERI Communication Issues	
		Firmware Upgrade	Download and Instructions on Website

<b>Diagnostic Time</b>	0.5 hours max unless otherwise approved by EWP
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